



## OFFICIAL RESPONSES TO VENDOR QUESTIONS RFA-2017-OIS-01-NEWHE

No.	Question	Answer
1.	<b>Section 2.2:</b> What version of DB2 running on z/OS is used for the eligibility system? How many databases are there? Are there any other databases such as Oracle or SQL that are part of the system?	DB2 V10 for z/OS One Instance of DB2 for each region – Unit, Integration, System, Star, Testx, Clone(2), Production Oracle is used for document imaging processing (Kofax, Onbase) and for HP Exstream design(Notices & Letters)
2.	<b>Section 2.2:</b> How many servers, databases, routers, firewalls, IDS etc. are in the scope?	Servers – 2 LPARs, 4 IFLs, 100 zLinux guests(VMs), 6 Windows Servers (moving to 8 VMs in a few months) Databases – 8 databases (one for each region – Unit, Integration, System, Star, Testx, Clone(2), Production) Firewalls – Maintained by DoIT IDs - 1000+ Production users, 120 Developer IDs
3.	<b>Section 2.2:</b> Who is/was responsible for developing the software and architecture of New HEIGHTS?	Software development & Application Architecture – Deloitte Consulting System architecture & systems administration – Technical Support Group (TSG)
4.	<b>Section 3:</b> Does the Department have target dates for certain project milestones? If so, what are they?	Vendors should refer to the CMS MARS-E document suite stated in RFP section 3.1.4 for assessment specific requirements. Of the projects included in RFA-2017-OIS-01-NEWHE , the MARS-E 2.0 assessment statement of work, requirements, and deliverables found in sections 3.1, 3.2, and 3.3 must start



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		immediately upon execution of the chosen vendor contract.
5.	<b>Section 3:</b> Does the Department have a preference, expectation, and/or constraints on the timing and order of the MARS-E 2.0 Assessment, SSP and the supporting enhancements? If so, what are they?	Vendors should refer to the CMS MARS-E document suite stated in RFP section 3.1.4 for assessment specific requirements. Of the projects included in RFA-2017-OIS-01-NEWHE , the MARS-E 2.0 assessment found in sections 3.1, 3.2, and 3.3 must start immediately upon execution of the chosen vendor contract.
6.	<b>Section 3.2:</b> Are there other third-party vendors involved in managing the system? Will they also be in the scope?	Refer to section 3.1, 3.2, and 3.3.
7.	<b>Section 3.2.1.3:</b> Is there a number of submissions and duration NH is expecting support for the iterative submissions to CMS?	Vendor support is expected through the successful completion of the MARS-E statement of work. Please refer to RFP sections 3.1, 3.2, and 3.3 for detailed information.
8.	<b>Section 3.2.2:</b> SSP is a core document, is there a conflict of interest with the vendor writing and assessing the SSP for the completion of the SSP?	Vendors should refer to the CMS MARS-E document suite identified in RFP section 3.1.4 for assessment specific requirements.
9.	<b>Section 3.2.4:</b> Is it the Department's expectation that a Security Assessment Test Plan (SATP) will be provided as part of the Independent Security Assessment?	Vendors should refer to the CMS MARS-E document suite stated in RFP section 3.1.4 for assessment specific requirements.
10.	<b>Section 3.3.1:</b> What are the time constraints?	Vendors should refer to the CMS MARS-E document suite identified in RFP section 3.1.4 for assessment specific



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		requirements. Of the projects included in RFA-2017-OIS-01-NEWHE, the MARS-E 2.0 assessment found in sections 3.1, 3.2, and 3.3 must start immediately upon execution of the chosen vendor contract.
11.	<b>Section 3.4.1.11-13:</b> Can the Department provide an exact list and number of policies that they are expecting?	Refer to RFP section 3.4.1 for a list of policies.
12.	<b>Section 3.4.7:</b> Is the Department requesting a managed service offering? Will the vendor be managing the SIEM in its entirety? What is the duration of the managed service?	Refer to sections 3.4.6, 3.4.7, and 3.4.8 for requirements.
13.	<b>Section 3.4.8:</b> Is the Department requesting a managed service offering? Will the vendor be managing the IDM in its entirety? What is the duration of the managed service?	Refer to sections 3.4.6, 3.4.7, and 3.4.8 for requirements.
14.	<b>Section 3.6.1.8.5:</b> Do references include all resources included in the vendor response or a small subset? Is it sufficient to provide for only key resources?	Refer to RFP section 3.6.1 for reference requirements



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15.	<b>Section 3.6.2.2:</b> Similar to Section 5, can this information be the same as what will be responded to in Section 5?	Yes
16.	<b>Section 3.6.2.2:</b> Does the Department want six (6) total project references? Would three (3) be sufficient?	Three total project references is sufficient, refer to RFP section 3.6.2.2
17.	<b>Appendix F:</b> Is the scope of testing only the minimum set of controls listed in Appendix F or is the requirement to perform testing on all the MARS-E controls?	Vendors should refer to the CMS MARS-E document suite identified in RFP section 3.1.4 for assessment specific requirements.
18.	<b>Appendix H:</b> In regards to the Certified Information Privacy Professional (CIPP) designation, what does the Department consider sufficient work experience as a substitute?	Please refer to RFP section 3.6 for qualifications.
19.	<b>General:</b> Does this RFP contain any request for a web content management system (CMS) vendor to participate?	No
20.	<b>General:</b> This RFP references a "New HEIGHTS" Is there a legacy version of HEIGHTS? If	There is only one version of New HEIGHTS which is the system that must be assessed.



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	another version of HEIGHTS exists, is the legacy system in use and will it be in the scope of engagement?	
21.	<b>General:</b> Will the MARS-E 1.0 and MARS-E 2.0 assessment reports be made available to the awarded contractor in their entirety (including all associated artifacts)?	Yes MARS-E 1.0 and MARS-E 2.0 assessment documentation consistent with CMS guidelines will be shared with the winning vendor once the vendor is approved by NH Governor and Council
22.	<b>General:</b> How many entities are involved with the administration/maintenance of the HEIGHTS system? Are there multiple agencies, datacenter, contractor groups, etc.handling different areas (software, hardware, monitoring, and patching) of HEIGHTS?	There are three entities involved with software development, systems administration, and Information Technology operations.
23.	<b>General:</b> If multiple parties are responsible for maintaining, upgrading and the administration of the HEIGHTS system, will the awarded vendor have access to a point of contact for each entity, or will the awarded vendor only communicate via DHHS?	The vendor will communicate via DHHS for coordination of meetings and activities for other entities
24.	<b>General:</b> Will the awarded vendor be expected to conduct all work on site or will they be allowed to work remotely?	Refer to RFP section 3.5.8 for requirements



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25.	<b>General:</b> Can documentation be reviewed off-site?	Refer to RFP sections 3.1, 3.2, 3.3, and 3.5.8 for requirements
26.	<b>General:</b> Will the assessment include technical services such as vulnerability scans or penetration testing?	Vendors should refer to the CMS MARS-E document suite identified in RFP section 3.1.4 for assessment specific requirements.
27.	<b>General:</b> Does an Information Sharing Agreement (ISA) exist between DHHS and appropriate parties (e.g. Medicaid) or will the awarded vendor be expected to add an ISA to the list of deliverable documents?	Yes ISA exists
28.	<b>General:</b> What are the start/completion dates for this engagement?	Refer to RFP section 3.5.8 and 3.5.9. Of the projects included in RFA-2017-OIS-01-NEWHE the MARS-E 2.0 assessment statement of work, requirements, and deliverables found in sections 3.1, 3.2, and 3.3 must start immediately upon execution of the chosen vendor contract.
29.	<b>General:</b> How many separate physical locations are in scope for this engagement?	Refer to RFP section 3.5.8
30.	<b>General:</b>	Refer to RFP section 3.5.8



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	Are all physical locations in this scope for this engagement in the same geographical area? Are they within driving distance from each other?	
31.	<b>General:</b> Will the awarded vendor be allowed to use subcontractors?	Refer to RFP section 3.6.3
32.	<b>General:</b> What are the Department's time constraints for completing the ATC package?	Refer to RFP sections 3.1, 3.2, 3.3 for constraints as per CMS. Additionally DHHS anticipates completion of MARS-E 2.0 Assessment deliverables by mid-march 2016
33.	<b>General:</b> Would the Department be agreeable to extending the deadline by one week considering the narrow window of time to review the RFP and to respond to the Q&A?	No, not at this time.